



BridgeWorks

December 19, 2006

Dear Shelly,

I can't thank you enough for your amazing contribution to our dream house. As you know, this was a huge undertaking for us. In addition, with my wife being an artist, we are very particular in terms of what we are looking for.

From day one you not only helped us achieve our vision, you took it to the next level and beyond. There are so many wonderful things I can say about your work style, but just to name a few...

- First of all, I really love how you took the time to understand our taste and then made sure all of your suggestions tied back. I'm sure at times it was challenging as our ideas didn't seem to make sense. Rather than make us feel "wrong," you eloquently made suggestions that ultimately were indeed a better fit and at all times were respectful of our feelings.
- Second... we originally asked you to help us only with a lighting plan. Of course you could offer *so* much more, but you never tried to sell us anything. By doing such an amazing job with each component, we naturally kept asking you back. It's no surprise we ended up ordering lights, carpeting, blinds and more with you! Your pricing was beyond reasonable and your design input was "best in show."
- During this project, I was blown away by some of the subcontractors disrespect for our time. Whether they showed up late or not at all, it would make the project at times a nightmare. However, you were far from a nightmare, and in fact, were a dream. You were always on time (even early!) and kept us in the loop on everything. Your project management skills should be packaged and taught to everyone involved in a building or remodeling project.
- Last but not least, your knack for interior design exceeded all expectations. From helping us to choose paint colors for every room, to carpeting, lights, blinds and more...your sense of style is amazing. We loved how you were willing to push us to take risks, but still knew the limits, so we didn't end up regretting any decisions.

I can honestly say that had it not been for your role in this project, we *never* would have gotten the house of our dreams. And best of all, we not only got an amazing finished product, but a new friend as well.

Thank you for everything!

David Stillman

BridgeWorks, LLC

Midwest Office
10590 Wayzata Boulevard
Suite 250
Minneapolis, MN 55305

Phone: (952) 797-9700